



FREQUENTLY ASKED QUESTIONS



1. **What is BYO iPad?** BYO stands for 'Bring Your Own'. All students at Chatswood Hills State School will BYO an iPad from 2018 for educational purposes to meet learning needs under the direction of a teacher.
2. **Is the BYO iPad program mandatory throughout all year levels?** YES, we encourage all students to take part. The iPad is a tool that will enhance the teaching and learning program at Chatswood Hills State School.
3. **What type of iPad do I need to purchase?** The latest iPad is a 5th generation that comes in 32GB or 128GB 2017 9.7 inch. The more gigabytes, the more storage on the iPad. The prices have come right down at Department Stores and Apple at Carindale will give a small discount if you mention the school name. They will also assist you to get started setting up the iPad.
4. **What accessories are needed for the iPad?** We recommend that the iPad is named, covered with a sturdy protective case, and highly recommend a tempered glass screen protector. Students will also need 'over the ear' headphones. These are included on the booklist. They may also choose to bring iPad keyboards to school.
5. **What if I can't afford an iPad?** Please make an appointment through the office to speak to either David Teale, Principal, or Lisa Hingst, Numeracy Coach.
6. **What if I don't want my child to use an iPad?** You will need to make an appointment through the office to speak to either David Teale, Principal, or Lisa Hingst, Numeracy Coach.
7. **What apps will I need to purchase?** A list of educational apps will be provided. These must be purchased and installed at home by the commencement of the school year. Most of the required apps are free. There are some paid apps which have been carefully selected to meet the teaching and learning program at Chatswood Hills State School, including the paid version of Book Creator which is \$7.99. The book lists for next year have been adjusted to reflect this. Each app is only paid for once.
8. **Why do I need an Apple ID?** The creation of an Apple ID allows you to access the App Store and iTunes Store to purchase and download apps.
9. **I have more than 1 child? Can we share apps?** Yes. You can set up a Family Sharing. Family Sharing makes it easy for up to six people in your family to share each other's iTunes, iBooks, and App Store purchases without sharing accounts. There is more information about this on the Apple website including instructions on how to set it up.
10. **I don't want my credit card linked to my iTunes account?** You can set up your iTunes account with a credit card attached and then remove it as soon as you have purchased and downloaded the required apps.
11. **What if I don't have a credit card?** You can set up an Apple ID with a debit card (Visa or Mastercard etc).
12. **How much time will students spend using their iPad?** The amount of time will vary depending on the subjects studied and year level groups.
13. **What about reading and writing?** Our students are living in a world where they have immediate access to information anytime and anywhere. The iPad is a tool to enhance learning and teaching. Students will still read books and write on paper. They may also read books on the iPad and write on the iPad. The iPad is one way that we can prepare our students for the future. 21st Century learners must be able to collaborate, think critically, be creative and communicate well.
14. **How will the iPad connect to the school network?** Students will be provided with wireless access after they return their signed Acceptable Use Policy. Students will be given a unique Education Queensland username and password to log in to the Department of Education and Training (DET) wireless connection. Students are not permitted to access other mobile networks at school.
15. **Can my child charge their iPad at school?** We expect that all iPads are brought to school fully charged with a clean screen. A clean screen means that all apps are closed, messenger and other social media apps are off and the iPad is ready to use for educational purposes.
16. **How will you keep my child safe online?** We have a Digital Citizenship program that will be taught across all year levels. It is also part of the Digital Technologies Curriculum that is being introduced in 2018. The Education Queensland filter which is provided on the school network will apply to student owned devices while they connect to the school network.

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17. **What happens if a student uses an iPad inappropriately?** It is expected that all students will adhere to the Acceptable Use Policy and Participation Agreement. Inappropriate use of the iPad will result in the same consequences as any other behaviour issue which includes warnings, buddy class, RPR, and parents will be contacted. The 4 C's of cooperation, common sense, consideration and care will be adhered to at all times when using the iPad.
18. **What about security, theft and damage?** Devices will be the responsibility of the student and they will be educated about the proper care of their iPad. We have a clear policy stating that iPads must remain in bags before and after school. During breaks iPads are stored in locked cupboards. All classrooms are locked at break times. We recommend that parents review their insurance policies to ensure that the BYO iPad is covered outside the home and provide a suitable protective cover for the device.
19. **What about sport and excursions?** All students involved, including those students who participate in social sport, will leave their iPads in the locked cupboard in their classroom. Students must return to school to collect their iPad from their teacher in their classroom.
20. **What training will be available for parents?** Boot Camps will be held every year in Term 4 and in Term 1 of the following year. Information sessions will also be provided.
21. **What technical support will be available to students?** iPads are low maintenance and require minimum technical support. The Digital Technologies Team may assist and/or advise on technical issues where possible. However, maintenance of the iPad is the responsibility of the parents/carers.